Stephen Nisbet

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Professional Experience

Michigan State University, East Lansing, Michigan   October 2014-May 2018
Residential Dining Dish Lead
- o   Led and directed dish room staff to ensure efficient and effective operational approach.
- o   Collaborated with other team members to guarantee the cafeteria ran as smoothly as possible.

The Black Sheep, East Lansing, Michigan   August 2016-May 2017
Staff Writer
- o   Wrote satirical and humorous content for print and online publications through team and individual writing processes.
- o   Met deadlines and contributed articles weekly.
- o   Built effective working relationships with other writers to create a team oriented atmosphere.

Detroit Institute of Arts, Detroit, Michigan   Summer 2016
Publishing and Collections Information Intern
- o   Conducted research and planning for potential platforms and technologies for an online scholarly catalog.
- o   Edited and converted the museum's printed publications into digital formats.
- o   Communicated across departments in person and through electronic modes for collaboration on different projects.

Projects

University of Michigan Department Knowledge Transfer   September-December 2018
Project Handoff and Documentation Assessment | Team
- o   Conducted background research, interviews, and qualitative analysis to understand the pain points of project documentation and handoffs in the online course development process for a U of M department.
- o   Formulated final report with our findings and suggestions to improve knowledge transfer efficiency.

My Local Recipe   September-December 2018
Prototype Development | Individual
- o   Developed a prototype of a web-browser extension and website to assist with shopping and cooking with local produce and ingredients.
- o   Conducted competitive analysis, ideation, personas, and user testing in order to produce a final prototype.

Education

University of Michigan, Ann Arbor, Michigan
- o   Master of Science in Information, expected 2020
- o   Concentration in User Experience and Human Computer Interaction

Michigan State University, East Lansing, Michigan
- o   Bachelor of Arts, 2017
- o   Double Major in English and Professional Writing

Skills and Experience

- o   UX Design & Research
- o   Adobe XD
- o   Microsoft Office
- o   Google Drive
- o   Content Management
- o   Python
- o   Usability Testing
- o   Communication
- o   Rhetorical Analysis